



## Event Log Guide

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704-849-0036

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# A98 Event Log Export Format

Format:Comma-separated value file format (csv).

Fields: Event Date/Time  
Event User  
Event Source  
Event Type  
Event Code  
Event Description

## A98 Event Log Export Sample

```
"Evt_Date_Time","Evt_User","Evt_Source","Evt_Type","Evt_Code","Evt_Description"
"9/6/00 1:49:02 PM","Guest","IVR","Information","2011","Servicer 100 logged out."
"9/6/00 2:03:14 PM","Guest","UI","Information","1000","Logoff : (Administrator Primary)"
"9/6/00 2:15:37 PM","Guest","UI","Information","1000","Logoff : (Public User)"
"9/6/00 2:15:37 PM","ADMPRI","UI","Information","1000","Logon successful for user (Administrator Primary)."
```

Evt_Date_Time	Evt_User	Evt_Source	Evt_Type	Evt_Code	Evt_Description
9/6/00 1:49:02 PM	Guest	IVR	Information	2011	Servicer 100 logged out.
9/6/00 2:03:14 PM	Guest	UI	Information	1000	Logoff : (Administrator Primary)
9/6/00 2:15:37 PM	Guest	UI	Information	1000	Logoff : (Public User)
9/6/00 2:15:37 PM	ADMPRI	UI	Information	1000	Logon successful for user (Administrator Primary).
9/13/00 3:23:45 PM	Guest	UI	Information	1600	Connection could not be established with \$LOCALHOST\$
9/13/00 3:23:58 PM	Guest	UI	Information	1000	Logoff : (Public User)
9/13/00 3:23:58 PM	ADMPRI	UI	Information	1000	Logon successful for user (Administrator Primary).
9/13/00 3:24:09 PM	ADMPRI	UI	Information	1254	Host \$LOCALHOST\$ successfully disconnected.
9/13/00 3:24:19 PM	ADMPRI	UI	Information	1251	Host \$LOCALHOST\$ updated successfully.
9/13/00 3:24:26 PM	ADMPRI	UI	Information	1600	Connection was established with \$LOCALHOST\$
9/13/00 3:24:26 PM	ADMPRI	UI	Information	1253	Host \$LOCALHOST\$ successfully connected.
9/13/00 3:25:57 PM	Guest	IVR	Information	2001	Call received from: 09/13 15:27 7048492103 O

# A98 Users

as of June 1, 2002

<b>USER</b>	<b>DEFINITION</b>
ADMPRI	Administrator - Primary
ADMSEC	Administrator - Secondary
KCAPRI	Key Custodian A - Primary
KCASEC	Key Custodian A - Secondary
KCBPRI	Key Custodian B - Primary
KCBSEC	Key Custodian B - Secondary
KCCPRI	Key Custodian C - Primary
KCCSEC	Key Custodian C - Secondary
Guest	Event occurred with no one logged into the user interface (e.g. an IVR event)

# A98 Event Sources

as of June 1, 2002

<b>SOURCE</b>	<b>DEFINITION</b>
UI	User interface
IVR	Interactive voice response (vru)
DS	Data services
Crypto	Cryptographic services
Host	Host interface

# A98 Event Types

as of 10/9/2000

<b>TYPE</b>	<b>DEFINITION</b>
Information	System information only
Warning	A process has not failed, but should be noted as a potential exception
Error	A process has failed

# A98 Event Codes

as of 10/9/2000

ID #	DESCRIPTION	EXAMPLE
1000	"Logon successful for user ..."	Logon successful for user JohnCalvin (Admin).
1001	"Logon not successful for user ..."	Logon not successful for user JohnCalvin (Admin).
1002	"Modified user ..."	Modified user JohnCalvin.
1003	"User ... password changed successfully."	User JohnCalvin password changed successfully.
1004	"Locked user ..."	Locked user JohnCalvin.
1100	"Line ... allocated successfully."	Line 1 allocated successfully.
1101	"Unable to start line ..."	Unable to start line 1.
1102	"Line ... stopped successfully."	Line 1 stopped successfully.
1103	"Unable to stop line ..."	Unable to stop line 1.
1202	"Servicer ... password changed successfully."	Servicer 1234 password changed successfully.
1202	"Record deleted for servicer ..."	Record deleted for servicer 1234.
1203	"Successful servicer import."	Successful servicer import.
1204	"Successful servicer export."	Successful servicer export.
1212	"ATM ... successfully deleted."	ATM 1047 successfully deleted.
1213	"Successful ATM import."	Successful ATM import.
1214	"Successful ATM export."	Successful ATM export.
1220	"Employer ... successfully added."	Employer XYZ,Inc successfully added.
1221	"Employer ... successfully updated."	Employer XYZ,Inc successfully updated.
1222	"Employer ... successfully deleted."	Employer XYZ,Inc successfully deleted.
1223	"Successful employer import."	Successful employer import.
1224	"Successful employer export."	Successful employer export.
1242	"ATM Type ... successfully deleted."	ATM Type 2307 successfully deleted.
1243	"Successful ATM types import."	Successful ATM types import.
1244	"Successful ATM types export."	Successful ATM types export.
1250	"Options maintenance update successful."	Options maintenance update successful.
1252	"Host ... successfully deleted."	Host LOCALHOST1 successfully deleted.
1253	"Host ... successfully connected."	Host LOCALHOST1 successfully connected.
1254	"Host ... successfully disconnected."	Host LOCALHOST1 successfully disconnected.
1300	"Offline backup initiated."	Offline backup initiated.
1301	"Offline restore initiated."	Offline restore initiated.
1402	"Comvelopes successfully generated."	Comvelopes successfully generated.

1403	"Successful Comvelope import."	Successful Comvelope import.
1404	"Successful Comvelope export."	Successful Comvelope export.
1500	"ReLoad crypto card was successful."	ReLoad crypto card was successful.
1510	"Successful master key generation."	Successful master key generation.
1511	"Master key load successful."	Master key load successful.
1512	"Master key set."	Master key set.
1520	"KEK generation was successful."	KEK generation was successful.
1521	"Load KEK successful."	Load KEK successful.
1522	"KEK ... added successfully."	KEK \$KK101\$ added successfully.
1523	"KEK ... deleted successfully."	KEK \$KK101\$ deleted successfully.
1524	"Master key component load by ... successful."	Master key component load by JohnCalvin (KeyCustodianA) successful.
1525	"Master key component load by ... failed."	Master key component load by JohnCalvin (KeyCustodianA) failed.
1526	"KEK key component load by ... successful."	KEK key component load by JohnCalvin (KeyCustodianA) successful.
1527	"KEK key component load by ... failed."	KEK key component load by JohnCalvin (KeyCustodianA) failed.
1600	"Event log truncated."	Event log truncated.
1603	"Log export successful."	Log export successful.
2001	"Call received from: " & goVoice CallerID	Call received from: 7048492100
2002	"Servicer ... successfully logged in."	Servicer 1234 successfully logged in.
2003	"Servicer ... login failed."	Servicer 1234 login failed.
2004	"Line dropped."	Line dropped.
2005	"Servicer ... attempted to load first Comvelope... into ATM ... but failed."	Servicer 1234 attempted to load first Comvelope 0012000101 into ATM 1047 but failed.
2006	"Servicer ... successfully loaded first Comvelope ... into ATM ..."	Servicer 1234 successfully loaded first Comvelope 0012000101 into ATM 1047.
2007	"Servicer ... attempted to load second Comvelope ... into ATM ... but failed."	Servicer 1234 attempted to load second Comvelope 0012000101 into ATM 1047 but failed.
2008	"Servicer ... successfully loaded second Comvelope ... into ATM ...."	Servicer 1234 successfully loaded second Comvelope 0012000101 into ATM 1047.
2009	"Servicer ... attempted to change access code but failed."	Servicer 1234 attempted to change access code but failed.
2010	"Servicer ... successfully changed access code."	Servicer 1234 successfully changed access code.
2011	"Servicer ... logged out." NOTE: 2008 includes the successful transport of the newly-created key cryptogram to the host.	Servicer 1234 logged out.
6001	No data to export	No data to export
6002	Invalid data source	Invalid data source
6003	Unknown report	Unknown report
6004	Invalid file path	Invalid file path
6005	Unable to allocate file	Unable to allocate file
6006	File create failed	File create failed

6007	File read failed	File read failed
6008	Import file empty	Import file empty
6009	Unable to log	Unable to log
6010	Failure tagging check sum	Failure tagging check sum
6011	Check sum violation	Check sum violation
6012	Failure getting check sum	Failure getting check sum
6013	Report not supported	Report not supported
6014	Unable to get recordset	Unable to get recordset
6015	Unable to update database	Unable to update database
6016	Unable to import	Unable to import
6017	Unable to export	Unable to export
6018	Duplicate import	Duplicate import
6019	Failure to build servicer mailer	Failure to build servicer mailer
6020	Failure to print servicer mailer	Failure to print servicer mailer
6021	Invalid destination	Invalid destination
6022	Unable to get envelope batch	Unable to get envelope batch
6023	Invalid print quantity	Invalid print quantity
6024	Unable to get envelopes	Unable to get envelopes
6025	Invalid customer ID	Invalid customer ID
6026	Unable to add to database	Unable to add to database
6027	No detail records in input file	No detail records in input file
6028	Unable to read file header	Unable to read file header
6029	Unable to get KEK	Unable to get KEK
6031	Unable to get Cipher Key	Unable to get Cipher Key
6032	Unable to get envelope batch	Unable to get envelope batch
6033	Unable to generate password	Unable to generate password
6034	Failure validating and translating data	Failure validating and translating data
6035	Failure building validation and translation array	Failure building validation and translation array
6036	Invalid password in import file	Invalid password in import file
6037	Invalid password in servicer file	Invalid password in servicer file
7001	Generated new key for ATM	Generated new key for ATM
7002	Generated new key for ATM	Generated new key for ATM
7003	Failure to remote key ATM	Failure to remote key ATM